



Information on Service Button 2.0 (the “ connected product”) pursuant to Article 3(2) of the Data Act

The connected product can generate the following product data (possibly depending on the settings, optional devices and country-specific specifications).:[AM1]

Type of product data	Product data format	Product data estimate
Button activation event (button pressed signal)	CSV	150 bytes
Device identification data serial number	CSV	150 bytes
Timestamp of activation	CSV	150 bytes

The connected product is unable to generate data continuously or in real time.

The connected product transmits data only when the button is actively pressed by the user. Data transmission is therefore event-based only and occurs exclusively upon manual activation of the Service Button. No continuous telemetry or automatic interval-based data transmission takes place.

The product is not able to store data

The product does not permanently store historical usage data on the device. Event data is transmitted to the remote IoT cloud server upon button activation.

The following technical resources are available to the customer:

- **Access to the data directly from the product:**
data can be requested via email to support@gimasi.de
- For the aforementioned technical means [AM2]

The following terms of use apply:

Access to the IOT Cloud connected service (including dashboard and API interfaces) is restricted to registered and authenticated users. Users are responsible for safeguarding their access credentials and device authentication information. The Service Button may only be used in accordance with the applicable contractual agreement and relevant laws. Unauthorized access, manipulation, or misuse of the device or service is prohibited. Users may **erase data** by removing devices from their account,



deleting their user account, or submitting a deletion request via the available support channels (support@gimasi.de). Data erasure is performed in accordance with applicable data protection laws and retention policies.

The following service quality applies:

The IOT Cloud platform is provided with a target availability of at least 99% per calendar month, excluding scheduled maintenance. Data transmission occurs exclusively upon manual activation of the Service Button and depends on network availability at the time of transmission. In case of temporary connectivity issues, the device may automatically retry transmission in accordance with its technical configuration.

Scheduled maintenance is communicated in advance where reasonably possible.