

Information on Level Meter (the connected product”) pursuant to Article 3(2) of the Data Act

The connected product can generate the following product data (possibly depending on the settings, optional devices and country-specific specifications):

Type of product data	Product data format	Product data estimate
Fill level measurement (distance / percentage)	CSV	150 bytes
Temperature measurement (if supported)	CSV	150 bytes
Battery level	CSV	150 bytes
Device status information (signal strength, connectivity status)	CSV	150 bytes
Device identification data (device ID, serial number, firmware version)	CSV	150 bytes
Event data (threshold alert, low level / high level alarm)	CSV	150 bytes

The connected product is able to generate data continuously and/or at configurable intervals.

Data transmission may occur:

- At fixed intervals (e.g., every 5 minutes to once per day), depending on device configuration, or
- Event-based (e.g., when predefined fill level thresholds are exceeded).

The transmission frequency is configurable within the GIOT platform settings.

The connected product is not capable of storing data on-device.

The connected product does not provide local long-term data storage (no on-device logger memory).

Data generated by the product is transmitted to and stored on the GIOT cloud server, where it is retained for the duration of the contractual relationship and in accordance with applicable retention policies and legal obligations.



The following technical resources are available to the customer:

Access to the data directly from the connected product:

The Level Meter does not provide a local display interface. Access to measurement data is provided via the GIOT related service (web-based dashboard), where authenticated users can view real-time and historical measurement data, trends, and alerts.

Data retrieval:

Data can be retrieved via:

- Secure REST API access (JSON format),
- Export functionality (.xlsx),
- HTTP POST data forwarding or webhook integration (if configured).
- Data can be requested to: support@gimasi.de

Deletion of data:

Data deletion may occur:

- By removing the device from the GIOT platform,
- By submitting a deletion request to GIOT support.

Deletion is performed in accordance with applicable data protection regulations and defined retention policies.

For the before mentioned technical means

The following terms of use apply:

Access to the GIOT related service is restricted to registered and authenticated users. Users are responsible for safeguarding their access credentials and device authentication information. The Level Meter and the GIOT platform may only be used in accordance with the contractual agreement and applicable laws. Unauthorized access, manipulation, or misuse of the device or service is prohibited.

The following service quality applies:

The GIOT platform is provided with a target availability of at least 99% per calendar month, excluding scheduled maintenance.

Data transmission depends on configured reporting intervals and network availability.

In case of temporary connectivity loss, the device may buffer data and retransmit when connectivity is restored.

Scheduled maintenance is communicated in advance where reasonably possible.