

QUALITY POLICY

VISION AND MISSION:

GIMASI DEUTSCHALAND GMBH aims to be recognized as an information technology services company capable of designing and implementing high value-added products that meet customer needs.

PRINCIPLES AND VALUES:

- Be oriented towards continuous improvement in compliance with the rules and regulations of quality and mandatory standards.
- Conduct business while respecting and protecting the environment, without compromising the health and safety of workers and customers.
- Provide high-quality products and services, being aware and conscious that the competence and involvement of our collaborators is fundamental to achieving the product/service quality and performance objectives set.

OUR COMMITMENT:

- Pay ever greater attention to the quality of the service offered.
- Ensure that the Quality Policy and the general objectives set by Top Management are understood, implemented, and supported at all levels within and outside the Organization.
- Determine and assign roles and responsibilities at all levels in order to inform, involve, and empower human resources in achieving the quality objectives themselves.
- Define and implement control and monitoring programs to prevent non-compliance.
- Promote the use of the process approach and risk-based thinking
- Implement continuous improvement processes for the company's quality system, customer satisfaction, internal communications, resource management, process indicators, and compliance with applicable laws and regulations.
- Implement ongoing expansion strategies on the national and international markets, pursuing a quality policy aimed at offering customers a high-quality product/service that exceeds their expectations.
- All GIMASI DEUTSCHALAND GMBH personnel, at all levels, are responsible for the provisions contained in the Management and Operational Procedures. Therefore, each person is responsible, according to their roles, for the quality of the company system and the products supplied.



We strongly believe in responsible action towards our end customers, by all our staff and society at large. We consider quality a fundamental value in the provision of our products and/or services.

To ensure product/service quality and regulatory compliance, we require all our staff to understand and apply

company procedures and standards. We believe that each individual is responsible for quality in all their daily

activities.

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